



VIP Server

Job description

Reports to: GM/AGM/Duty Manager

Responsibilities

- Understand and get ready for daily reservations
- Be familiarized with your reservation pre-orders
- Receive VIP customers at the door and welcome them onto their tables.
- Provide service to customers following the company standards
- Effective and positive communication within the team
- Ensuring that table set up expectations and standards are maintained at all times
- Take orders and payments

Qualifications & Skills

- Good knowledge of beer, wine, cocktails and spirits
- Strong organizational skills
- Great communication skills
- A confident, approachable and outgoing personality
- Excellent attention to detail
- Available to work late nights and weekends

Benefits

- 28 days annual leave including Christmas and your birthday! (Part time & zero hour roles accrue holiday on pro-rata basis)
- EAP in place that gives you 24/7 access to counselors and therapists
- Free local gym membership with machines, classes, swimming pool, sauna and steam room
- Daily staff food & drinks for free
- Genuine learning and developing opportunities
- Buzzy working environment
- Possibility to travel and work across the country
- Massive employee discounts & regular staff giveaways
- Quarterly staff parties and awards giving international travel prizes